



# Pawfection

Professional Grooming Services  
By Susan James

## Matted Dogs

In the event of any dog needing a shave down/clip down, I have been made aware that irritation may occur from the shaving process, as well as uncovering nicks, cuts, open sores and flea infestation together with other potential problems which have been hidden by the matted fur. I agree that Pawfection Professional Grooming Services shall not be held liable for any after-grooming effects of matt clipping procedures or problems uncovered on a badly matted, neglected coat which could include, but are not limited to the following: -

Itchiness, skin redness or self-inflicted irritations/abrasions from excessive external rubbing. I have also been made aware that there is also a much higher risk that my dogs' skin could be nicked with the clippers, as the groomer will have to get the blade underneath the matts in order to remove the coat, although they will make every effort to avoid this happening.

I understand that if my dog has excessively matted ears, I have been made aware that when matting is removed with clippers, as the delicate blood vessels have been previously restricted by the tight, matted fur, sometimes releasing this pressure can cause blood to rush to the tips of the ears to split at the tips and bleed. Although Pawfection Professional Grooming Services will do everything they can to avoid this happening (e.g. clipping in stages), this is sometimes unavoidable and I am aware may happen.

If this does happen. Pawfection Professional Grooming Services would recommend cutting the end off a sock and pulling it over the dog's head like a hoodie, holding the ears up over the dog's head. I then agree take my dog to the vet for examination, and I agree to be honest and explain why his ears are bleeding. This is due to matted fur being removed, not to the ears being cut by the groomer.

Pawfection Professional grooming services reserve the right to refuse to groom any pet for the safety of the groomer and the dog, no dog will be subject to stress or discomfort. A soft muzzle may be used, or services discontinued or refused for the well-being of your pet, and/or the groomer.

I further agree that it is my responsibility that my dog is in a matted condition and understand that the trim will be very short and many not be what I would like on this occasion. I agree not to discredit Pawfection Professional Grooming Services in any way including leaving bad reviews or on social media.

Name ..... Date .....

Signature .....

